

# MANDATORY SIMPLIFIED VBS

Starting 6<sup>th</sup> June 2005

## What is simplified VBS?

- The new Simplified VBS system will be mandatory, no booking, no admittance.
- 120 bookings every hour.
- On arrival your booking must match the containers on your vehicle.
- Booking fee per vehicle: free off peak, £1 peak times.
- You can amend your container booking as many times as you wish.
- The booking can be moved forward or back within a given time period.
- Bookings can be made within an hourly window which has already started.
- Bookings can be amended within the hour window up until the vehicle arrives.

## What is simplified VBS?

- 3 types of bookings.
  - Provisional
  - Regular
  - Guaranteed
- Guaranteed bookings £4
- You can place your unwanted bookings back into the 'exchange'
- Introduction of the 'no show' fee
- VBS helpdesk manned 24 hours to match landside operations.
- No haulier will be able to book more than 10% of the issued bookings.
- Booking fee back for over an hour turn around.
- Greater flexibility and availability of bookings for everyone.
- Free training will be available

